

## Constellation: COVID-19 Response

At Constellation, the safety of our customers, employees and contractors is our top priority, and we are prepared to serve you.

Our employees and contractors are in customer's businesses every day, providing essential services that keep customers safe and comfortable. In times of public health concern, such as with the coronavirus (COVID-19), we remain committed to performing this critical role for our customers. In order to maintain a safe environment, Constellation is enacting the following measures:

**Enhanced Cleanliness Protocols:** Increasing the frequency of sanitization of any shared or on-the-job equipment and vehicles, as well as wiping down all surfaces at the work site before and after work is performed, as needed.

**Practice Social Distancing:** Avoiding direct contact with others (ex. handshakes, hugs, high-fives, etc.) and staying approximately six feet from the nearest person while working, as well as avoiding gatherings in any common areas or large groups.

**Personal Hygiene Preparedness:** As needed, employees and contractors will be equipped with personal protective equipment. Additionally, they will follow a hand washing schedule for the protection of everyone.

**Keeping Employees and Contractors Informed:** Constellation is closely following guidance of the Centers for Disease Control and passing along updates to our employees and contractors. All employees and contractors have been informed on identifying the potential signs and symptoms of the coronavirus. And, if they were to demonstrate potential symptoms, he/she will be evaluated by a medical professional.

We are committed to keeping our community safe. So, when you contact Constellation, or if a member of our team is in your place of business, please share any health concerns. We want to ensure you get the service you need, while keeping everyone safe.

If you have any questions or concerns, please contact our customer care representatives at 877.427.2003.